

## The Lakes Festival Event Survey Response Competition 2025

### Terms and Conditions

The Lakes Festival Event Survey Response Competition 2025 aims to increase the number of submissions to the event survey that is undertaken at all The Lakes Festival events, in order to improve the quality of data collection.

Entry in The Lakes Festival Event Survey Response Competition 2025 ('Competition') is deemed acceptance of the terms and conditions detailed within this document.

This competition is run by Central Coast Council ('Council') (ABN **73 149 644 003**) of 2 Hely Street, Wyong NSW 2259.

The Council reserves the right at any time to disqualify any individual who the Council reasonably believes has breached any of the terms and conditions of this Competition or has engaged in any unlawful or other improper conduct calculated to jeopardise the fair and proper conduct of the Competition or the reputation of Council.

#### **Privacy Notification:**

Some of the information that you are asked to provide is personal information, such as your name and contact information. This information is being collected for the purpose of identification, communication in relation to, and promotion of this entry in the Competition.

The information will be accessible by Council staff, for purposes of the Competition, related administrative functions, compliance and complaint handling, internal auditing, and in accordance with Council's Privacy Management Plan Policy and Privacy Statement which can be found on Council's website. It is voluntary to provide personal information on this form, however if the information is not provided, Council will not accept the entry in the Competition.

Your personal information will be kept in Council's Information Management System in accordance with the relevant legislation. Council's address is 2 Hely Street, Wyong NSW 2259. Applications to access or amend the personal information provided on this form may be made to Council via email: [ask@centralcoast.nsw.gov.au](mailto:ask@centralcoast.nsw.gov.au)

If you want to know more about Council's obligations regarding your personal information or what rights you have, contact the Information and Privacy Commission or visit their website [ipc.nsw.gov.au](http://ipc.nsw.gov.au).

#### **Eligibility:**

##### **Entrants**

1. Entry to the competition is open to general public members who visit an event within The Lakes Festival.
2. Employees of Council and their immediate families are not eligible to enter the Competition.
3. Entry to the competition is free.
4. Entry is open to:
  - Age – 18 years and above
  - All residents and visitors to the Region

## **How to participate in the Competition:**

### **General Public:**

1. Participation in the Competition commences on 7 November 2025 to midnight 16 November 2025.
2. Entries must be submitted via Survey Monkey using QR code displayed on posters at each of the events or in any related promotional materials, or by paper surveys provided at any of the events.
3. Participants must answer all questions to be eligible to enter the competition.
4. All participants must enter within the Competition period as outlined above.
5. Only one survey response can be accepted/entered per person.
6. Council does not accept any responsibility for any late surveys, or any other surveys not properly received.
7. Council has absolute discretion, and reserves all rights, to verify the validity of all participants and entries in the Competition and to disqualify any participant who tampers with the entry process or who submits a survey that is deemed to not be in accordance with these terms and conditions.
8. Council will not be liable for any damages or loss suffered because of participating in Competition.
9. Each participant releases and hereby indemnifies to the full extent permitted by law, Council, its employees, agents, and assigns, from all liability which may arise from, and all claims in connection with, their participation, or the prize in the Competition.
10. Council may cancel or vary the Competition at any time. Council will not be responsible for any loss or costs incurred by an entrant in relation to such cancellation or variation.

### **Entry requirements:**

1. Entries must not contain any name or other identifying material of an individual, without that individual's consent; and must not contain any offensive, defamatory, or discriminatory content.
2. Each entrant can submit a maximum of one entry in the Competition.
3. It is Council's absolute discretion to deem an entry unsuitable.
4. Each entry must be complete and decipherable.

### **Photographs, video footage and licences:**

1. Each entrant consents to Council taking photographs and/or video footage of the entrant for the purpose of the Competition.
2. Each entrant consents, and provides an irrevocable licence, to Council using and publishing, at its discretion, their entry, including the name, and age of the entrant; and any photographs and/or video footage of the entrant for the purpose of the Competition, including but not limited to:
  - Uploading of the entrant's details on the Competition's website.
  - Promotion of the Competition in the media, both print and online for 2025 and future years.
  - Display and promotion at any event associated with the Competition.
  - Other non-commercial activities related to the functions of Council.
3. Each entrant agrees that Council will not provide any financial compensation, in relation to any use of their entry or any photographs or video footage of the entrant.
4. Each entrant declares that he/she will not seek now or at any future time any financial compensation from Council in relation to any use of their entry or any photographs or video footage of the entrant.

### **Awarding winners:**

1. The winners of the Competition will be determined as follows:
  - The winning participants will be selected randomly.
2. The winners of the Competition will be randomly drawn and will be announced on 1 December 2025 and notified in writing. Winners' names will be published on <https://www.lovecentralcoast.com/lakesfestival>
  - The Competition prizes are randomly selected from the pool of prizes:
    - Prize 1: \$100 voucher to Treetops Adventure Central Coast
    - Prize 2: \$100 voucher toward term classes or events at Roundabout Circus
    - Prize 3: Family Annual Pass to Central Coast Marine Discovery Centre (Valued at \$99)
    - Prize 4: Dried flower bunch from Coachwood Nursery (To be collected from Coachwood Nursery, Somersby)

- Prize 5: Dried flower bunch from Coachwood Nursery (To be collected from Coachwood Nursery, Somersby)
3. Acceptance of any Competition prize is conditional on signing Council's release form (Attachment 1).
  4. If the prize remains unclaimed for two months from the time notice is given, Council will have the right to determine another winner or not.
  5. The prizes are non-transferable and not exchangeable. Prizes cannot be transferred or on-sold at a premium, offered as a prize or inducement, packaged, or otherwise used for advertising, promotional or other commercial purposes.

**Complaints:**

1. If Council receives a complaint from a person/s featured in an entry, or a complaint about a participating business, Council may reject / remove the entry from the Competition at its absolute discretion as per the termination clause in business agreement. No correspondence will be entered into in relation to any decision of Council in relation to the Competition.

**Further Information:**

If you require further information, please email [events@centralcoast.nsw.gov.au](mailto:events@centralcoast.nsw.gov.au)

**ATTACHEMENT 1 - ENTRANT PRIZE SIGN OFF THE LAKES FESTIVAL EVENT SURVEY RESPONSE  
COMPETITION 2025**

I \_\_\_\_\_ of \_\_\_\_\_ hereby confirm I have received the following prize for my winning entry in The Lakes Festival Event Survey Response Competition 2025.

Prize Number:

Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Council Staff Witness: \_\_\_\_\_